



# Important Water Bill Reminder



Just a reminder that there is a message on the July water bill every year stating that there will be a \$100.00 surcharge for any balances not paid by 4:00 p.m. on the third Friday of September. (It was extended one week this year due to the delay in mailing out the July water bills.)

This surcharge is for unpaid balances that are turned over to the Niagara County Tax Department every year on October 1st. This is not new. If you pull your prior year July water bill you will see the same message. This only happens once a year so you may have forgotten the message being on previous water bills.

Your water bill is due on 09/01/2020 without penalty (current total).

On 09/02/2020 a 10% penalty is assessed (gross total with penalty) and that amount should be paid if you do not make the 09/01/2020 due date.

If you do not pay by 4:00 on Friday September 25th there will be a \$100.00 surcharge on top of the 10% penalty.

Remember that you can now pay your water bill online at: [www.pendletonny.us](http://www.pendletonny.us) with a credit or debit card. We cannot take credit card payments over the phone. If you type in the link above, it will bring you to the Town of Pendleton website. On the Home page look to the left and you will see Pay your Water Bill Online in red letters. Just click on the link, have your water bill in front of you and follow the prompts. There is a small convenience fee, just to let you know.

**Please remember, NO PAYMENTS WILL BE ACCEPTED after 4:00 on Friday September 25th.**

Not even mail with a postmark or payments put in the lock box at the back of the Town Hall building. Any mail or lock box payments received after 4:00 on Friday, September 25th will be credited to your October bill.

Please contact the Water Billing Department at 716-625-8833, ext. 111, if you have any questions.

Thank you.