



Important Water Bill Reminder



Just a reminder that there is a message on the July water bill every year stating that there will be a \$100.00 administrative fee for any balances not paid by 4:00 p.m. on the third Friday of September. (It was extended one week this year due to the delay in mailing out the July water bills.)

This surcharge is for unpaid balances that are turned over to the Niagara County Tax Department every year on October 1st. This is not new. If you pull your past July water bills you will see the same message. This only happens once a year so you may have forgotten the message being on previous water bills.

Your water bill was due on 08/25/2021 without penalty.

On 08/26/2021 a 10% penalty was assessed (gross total with penalty) and that amount should be paid as soon as possible if you have not yet paid that balance.

If you do not pay by 4:00 on Friday September 24th there will be a \$100.00 administrative fee on top of the 10% penalty.

Remember that you can now pay your water bill online at: www.pendletonny.us with a credit or debit card. We cannot take credit card payments over the phone. If you type in the link above, it will bring you to the Town of Pendleton website. On the Home page look to the left and you will see **ONLINE PAYMENT PORTAL**. Just click on the link, have your water bill in front of you and follow the prompts. There is a small convenience fee, just to let you know.

Please remember, NO PAYMENTS WILL BE ACCEPTED after 4:00 on Friday September 24th.

Any lock box payments received after 4:00 on Friday, September 24th will be credited to your October bill.

Please contact the Water Billing Department at 716-625-8833, ext. 111, if you have any questions.

Thank you.