



Town of Pendleton
6570 Campbell Blvd
Lockport, NY 14094

February 7, 2022

RE: Tax Payments to Town of Pendleton in Care of Evans Bank.

To Whom It May Concern:

The City of Buffalo extends its most sincere apologies in regards to the error which occurred during the hand sorting process at the Buffalo Main Office Window the first week of January 2022. Upon investigation, we discovered the wrong bank had come in possession of the tax payments.

We apologize to the Town of Pendleton and their residents and appreciate the patience they have demonstrated during this investigation. Please know that we have implemented additional verification procedures to ensure that this does not happen again.

We will continue to provide additional assistance directly with the Town of Pendleton as needed.

Sincerely,

A handwritten signature in cursive script that reads "Roselle L. Murrell".

Roselle L. Murrell

Postmaster

City of Buffalo