



Important Water Bill Message



Water bills are expected to be mailed on Wednesday, August 23rd.

You will notice that there is a message on the current water bill stating that there will be a \$100.00 surcharge for any balances not paid by 4:00 p.m. on the Monday, September 25th. Payments must be received or postmarked by this date.

This surcharge is for unpaid balances that are turned over to the Niagara County Tax Department every year on October 1st. This is not new surcharge. If you pull your prior year July water bill you will see the same message. This only happens once a year so you may have forgotten the message being on previous water bills.

Your water bill is due on 09/25/2023 without penalty (current total).

On 09/26/2023 a 10% penalty is assessed (gross total with penalty). If you do not pay by 4:00 p.m. on Friday, September 25th there will be a \$100.00 surcharge on top of the 10% penalty.

Payments are accepted in person at Town Hall, Monday - Friday from 8:00 a.m. - 4:00 p.m., by mail, or by placing in the locked dropbox located behind Town Hall. You can also pay online at www.pendletonny.us.

Please contact the Water Billing Department at 716-625-8833, ext. 111, if you have any questions.

Thank you.