



# Important Water Bill Message



This quarter's water bills were mailed on Friday, August 2nd. Payments are due without penalty on September 3, 2024.

You will notice that there is a message on the current water bill stating that there will be a \$100.00 surcharge for any balances not paid by 4:00 p.m. on Tuesday, September 17th. Payments must be received or postmarked by this date.

This surcharge is for unpaid balances that are turned over to the Niagara County Tax Department every year on October 1st. This is not new surcharge. This only happens once a year so you may have forgotten the message being on previous water bills.

Your water bill is due on 09/3/2024 without penalty (current total). On 09/4/2024 a 10% penalty is assessed (gross total with penalty). If you do not pay by 4:00 p.m. on Tuesday, September 17th there will be a \$100.00 surcharge on top of the 10% penalty.

Payments are accepted in person at Town Hall, Monday - Friday from 8:00 a.m. - 4:00 p.m., by mail, or by placing in the locked dropbox located behind Town Hall. You can also pay online at [www.pendletonny.us](http://www.pendletonny.us).

Please contact the Water Billing Department at 716-625-8833, ext. 111, if you have any questions.

Avoid late fees on all future bills by signing up for our FREE automatic withdrawal (ACH) payment option! Click this link for more info: <https://pendletonny.us/14379-2/>

Thank you.