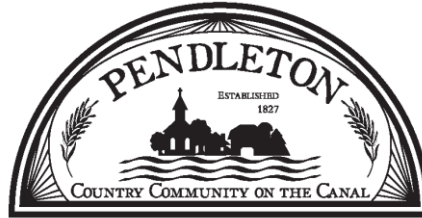


TOWN OF PENDLETON

Mail payments here:
6570 Campbell Boulevard
Lockport, NY 14094
Phone: (716) 625-8833



TOWN OF PENDLETON

Department of Public Works
6640 Campbell Boulevard
Lockport, NY 14094
Phone: (716) 625-8033

WELCOME TO THE TOWN OF PENDLETON

The following water/sewer rate sheet is provided to you for a better understanding of our billing process. We bill quarterly in the months of:

January, April, July and October

Water/Sewer bills are mailed out by the last Friday of the billing month.

If you do not receive a bill by the end of the first week of the following month, please contact the billing clerk immediately, at (716) 625-8833 ext. 111.

Late Charges are not waived just because you did not receive a bill.

Water Rates - Business and Residential

Effective January 1, 2025

Minimum charge:	First 6,000 gals/quarter = \$24.00/quarter, plus
Next:	6,000 gals/quarter = \$1.95 per thousand gallons, plus
Next:	10,000 gals/quarter = \$1.75 per thousand gallons, plus
Next:	10,000 gals/quarter = \$1.65 per thousand gallons, plus
All over:	32,000 gals/quarter = \$1.55 per thousand gallons

**Sewer Rates – Residential (2 units and single family)

Minimum Charge:	0 to 12,000 gallons - \$32.00, plus
Next:	Over 12,000 gallons - \$2.65 per thousand gallons.

**Sewer Rates – Business and Buildings with more than 2 units

Minimum Charge:	0 to 12,000 gallons - \$37.00, plus
Next:	Over 12,000 gallons - \$3.65 per thousand gallons.

**Your sewer charges are based on water consumption. Your meter readings and total consumption are documented under “Current Meter Activity” on your water bill; please return the bottom portion with your payment.

There will be a 10% late charge applied to any bill not paid by the due date shown on your water bill. If you leave the area for any length of time, please consider prepaying your bill to avoid late fees and/or surcharges.

Water bills are not forwarded and will be returned to the Water/Sewer Department. Please notify the billing clerk of any changes in your address or phone number as soon as possible. Late fees will not be waived for failure to notify us of address changes. We need to be able to reach you in the event of an emergency (broken water lines, sewer problems, etc.), so if your phone number changes please write it on your bill stub when you remit payment or enter in the on-line portal if you are paying that way.

Any unpaid balances, as of the 3rd Friday in September, will be turned over to Niagara County to be placed on the Niagara County Tax Bill. A \$100.00 surcharge will be added to each parcel with an outstanding balance as of 4:00 p.m. on the 3rd Friday in September. Written notices will be sent prior to September 1st. Water payments received after 4:00 p.m. on the 3rd Friday in September will be credited to your October water bill.

The Town of Pendleton does NOT adjust for sprinkler systems or the filling of pools.

There is a lockbox, located at the back of the Town Hall building, if you cannot pay your bill during normal 8:00 a.m. – 4:00 p.m. business hours. We also offer online and automatic withdrawal payment options for your convenience, please visit our website: www.pendletonny.us for further information on payment options.